

Carlisle Aquatics Feedback 2017

How many years has your child been a member of the club?

| | | |
|-------------|---|-----|
| < 1 year | 5 | 28% |
| 1 - 2 years | 5 | 28% |
| 2 - 3 years | 1 | 6% |
| 3 - 4 years | 2 | 11% |

Which squad do you have children in

| | | |
|---------|----|-----|
| A | 3 | 17% |
| B | 1 | 6% |
| C | 1 | 6% |
| D | 12 | 67% |
| E | 1 | 6% |
| Masters | 3 | 17% |

Which is the source you use most frequently to get information about what is happening in the club?

| | | |
|--------------|----|-----|
| Committee | 1 | 6% |
| Coaching | 5 | 28% |
| Notice Board | 4 | 22% |
| Grapevine | 8 | 44% |
| Website/FB | 14 | 78% |
| Paper Note | 3 | 17% |
| Club Desk | 1 | 6% |
| Meetings | 3 | 17% |

Other:

Masters Sec, Email Text
Good Communication

How would you rate communication in the club?

| | | |
|-----------------|---|-----|
| Poor | 2 | 11% |
| Poor to Average | 1 | 6% |
| Average | 9 | 50% |
| Average to Good | 2 | 11% |
| Good | 2 | 11% |
| Excellent | | |

I would like more information on:

| | | |
|--|----|-----|
| Competiton (Age Bands, Types of Meet) | 13 | 72% |
| Rules and Reasons for DQ | 8 | 44% |
| Qualifying times, progression through comp | 9 | 50% |
| Results, Club Records | 7 | 39% |
| Squad/Lane Progression | 12 | 67% |
| How my child is progressing | 12 | 67% |

Coach should choose
events for galas

| | | |
|---|---|-----|
| Social events/presentation night | 8 | 44% |
| Fund raising /Sponsorship | 6 | 33% |
| Safeguarding | 4 | 22% |
| Committee | 6 | 33% |
| Membership/Fees/ASA | 7 | 39% |
| Other: | | |

How would you like this information

| | | | |
|-----------------------------------|----|-----|-------------|
| Parents Meeting | 9 | 50% | Forum based |
| Website/Facebook | 13 | 72% | |
| Email | 14 | 78% | |
| Document/Noticeboard | 8 | 44% | |
| 1 to 1 Feedback with coach | 11 | 61% | Email/texts |
| Club Newsletter | 11 | 61% | |
| Parent liaison officer | 4 | 22% | |
| Other: | | | |