

# Carlisle Aquatic Swimming Club Feedback 2017

As the Executive committee, we would like your feedback to help us to plan for the future development of the club. We want to know how you currently get information from the club, what additional information you would like to receive, and ideas for future club development.

How many years has your child/children been a member/s of our club? \_\_\_\_\_

Which Squad/Squads do you have a child/children in? \_\_\_\_\_

Which is the source you use most frequently to get information about what is happening in the club?

Information source	Please tick	Information source	Please tick
Committee		Website/Facebook	
Coaching team		Paper Note to swimmer	
Notice Board		Desk on Gallery	
The 'grapevine' - something in conversation		Club meetings	
Other (please specify)			

How would you rate communication in the club? (please circle)

Poor

Average

Good

Excellent

Please tick the boxes of areas that you wish to have more information on:

Topic	Please Tick
Age bands for competition, choice of events, type of meets	
Rules for competitions and reasons for disqualification, club expectations of conduct	
Qualifying times for competitions and how swimmers progress through the levels of competition	
Results/club records	
Squad/lane progression	
How my child is progressing	
Social events/Club presentations	
Fund raising/sponsorship	
Safeguarding	
Committee	

Topic	Please Tick
Membership//Squad fees, ASA licences	
Other. Please specify	

*Please advise how and when you would like this information. Tick all that apply:*

Method	Please Tick		Please Tick
Parents meeting		1 to 1 Feedback Session with coach	
Website/Facebook		Club Newsletter	
Email		Parent liaison officer	
Document/Noticeboard			
Other. Please specify			

ADDITIONAL COMMENTS/SUGGESTIONS

If you wish to remain anonymous you do not need to fill in the contact details. If you have requested specific information, then we will require your Name and Contact number to feed this information back to you.

NAME \_\_\_\_\_ CONTACT NUMBER \_\_\_\_\_

Please return this questionnaire by **Friday 28th April 2017** to the club desk

# Carlisle Aquatic Swimming Club Volunteer 2017

The club is run on a totally voluntary basis. We all have busy lives to lead and there are times when the club is perilously short of volunteers, particularly at club galas. If a desperate appeal goes out for help it is usually because we do not have enough volunteers and it is unfair to ask the same people to turn up time and time again on behalf of you or your child.

You all know your abilities, there is absolutely nothing to fear. Whether it be bag packing or time keeping at a club gala any help you give will be gratefully received. Please make it your mission to help out at least one fund raising/club event each year. This should ensure that we have a steady supply of volunteers and will help you make friends within the club.

The club is particularly keen to recruit more officials and team managers/helpers. At the beginning of April this year we had swimmers representing the club in four different meets over one weekend. We are sometimes required to provide officials for "away" meets and all swimmers attending an official club meet require at the very least a team manager and a number of helpers. As you can imagine this requires a lot of co-ordination and many volunteers.

Do you currently volunteer for the club?

Please provide details:

## Coaching

If you are interested in getting involved in coaching, we recommend talking to a member of the coaching team in the first instance. This role is particularly suitable for people with experience of swimming (though this is not essential) and requires a regular commitment to work poolside with the swimmers. You'll often be given a trial period followed by a more formal induction and training (e.g. child protection, lifesaving, team manager) and a DBS check for child welfare reasons. Training and qualifications improve the quality of coaching and, as a result, the performance of swimmers so the club will try and support you in working towards formal teaching or coaching qualifications.

Would you be interested in learning more about a coaching/lane helper role?

YES

NO

## Official Roles

If your child has attended a gala you will have seen the many officials in white who run the event. New 'officials' volunteers will usually start as unqualified timekeepers but courses are run regularly and you'll be encouraged to progress through the ranks – from qualified timekeeper, to chief timekeeper, judge, starter and possibly all the way through to refereeing if you're good at it and enjoy it.

A timekeeper requires no more skill than turning up on time and ensuring an accurate time with a stopwatch for each swimmer on your start sheet. The chief timekeeper will ensure that you know exactly what you are doing and where you need to be at what time.

One of the perks of being an official at a gala is that reasonable expenses will be paid and you will be free to watch your child swim from the poolside. Officials are usually invited to take advantage of the free catering provided by the Meet organisers.

Role	Would you be willing to volunteer? Please tick	Do you currently hold an ASA qualification?
Timekeeper		
Judge Level 1		
Judge Level 2		
Starter		
Referee		
Other. Please specify		

### Non Official

There are also many **non-official roles** needed to help run galas and these are a very flexible option with people covering different roles. These include taking monies on the door/raffle, 'whipping' (organising swimmers for each event), being a runner and posting up results, giving out medals, refreshments, announcing and so forth. We also require help with setting up entries and the meet in the 'Meet Manager' software and ensuring the timing system works on the day, setting up the PA system, displaying times on the score board and processing the results.

We also have a number of volunteers who help with the constant management and administration of the club. The club desk needs manning, processing of club shop orders, website and FB posts, membership and fees processing, DBS checks to process, the list is endless.

We also have specific sponsorship and press officer roles, to ensure we take advantage of any grants available and publicise our achievements.

Role	Would you be willing to volunteer? Please tick
Organiser (of events and resource management)	
Communication (help improve communication to members, parents, volunteers)	
Fund Raising (help raise funds for the club - organising or being involved in)	
PR/Marketing	
Sponsorship (help obtain sponsorship and come up with ideas)	
Club Shop (processing orders, manning club shop on gallery, manning shop at home galas)	
Technical Team (PA, Timing system, Website, Facebook)	
General Administration	
Licences, Membership and Fees (bookkeeping, form submission)	
Welfare Team (safeguarding, looking after the interest of the swimmers)	

Role	Would you be willing to volunteer? Please tick
Other. Please specify	

The committee wishes to thank all the volunteers who give up their free time so that our swimmers have an opportunity to achieve to their full potential. The club would not be able to function without you. We are looking at ways to thank you all but if you any ideas please note them in the additional comments below.

If you have any further comments of suggestions, please add in the box below

ADDITIONAL COMMENTS/SUGGESTIONS

Please enter your name and email (preferred) or contact number so we can get back to you.

NAME \_\_\_\_\_ CONTACT NUMBER \_\_\_\_\_

Please return form to club desk.